



KINGSTON DISTRICT COUNCIL
**DISABILITY ACCESS AND
INCLUSION PLAN
2026-2030**

ACKNOWLEDGEMENT OF COUNTRY

We acknowledge and pay respects to the Meintangk/Moandik people, the traditional custodians whose ancestral lands we gather on.

We acknowledge the deep feelings of attachment and relationship of the Meintangk/Moandik people to country and respect and value their past, present and ongoing connection to the land.



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ABOUT THIS PLAN

Local Councils play an important role in making sure their communities are welcoming, supportive and accessible for everyone.

Through the development and implementation of Council's Disability Access Inclusion Plan (DAIP) 2026-2030, Council is confirming its commitment to making community infrastructure, services and programs more accessible, inclusive and supportive for people with disability, including their families and carers.

The DAIP will inform key actions, financial commitments and decision making of Council and enable us to continue to develop an accessible, equitable and inclusive community for all.

Council is committed to continuing to work closely with the community to enhance the wellbeing, future prosperity and inclusiveness of our district.

Printed copies of the DAIP 2026-2030 are available from the Council office. If you require a copy in an alternative format, please visit or contact the Council office.



ABOUT KINGSTON DISTRICT COUNCIL

Kingston is located on the Limestone Coast of South Australia, is approximately 300kms south of Adelaide and encompasses the townships of Kingston SE and Cape Jaffa.

Kingston offers stunning safe beaches, a range of tourist facilities, well maintained parks, gardens, amenities and extensive sporting and recreational facilities. The district has many national parks, including the world recognised Coorong.

Kingston also boasts a range of quality health and educational services and facilities, which include a modern medical centre, a 26-bed community hospital, aged care facilities, retirement villages and an R-12 community school and library. Prior to European settlement, several groups of Indigenous people occupied the region, with the Meintangk most closely aligned to our district.



Council Area Size
3,362km²



Population
2,375 (2021 Census)



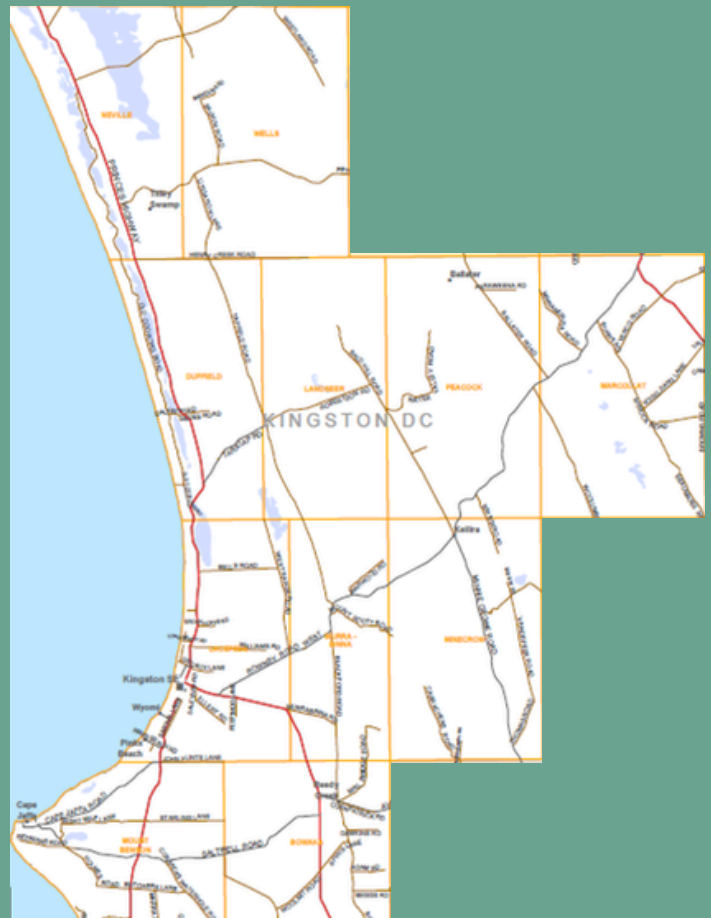
Rateable Properties
2,681



Road Network
127km sealed
583km unsealed



Coastline
100km
25km actively managed



COMMUNITY PROFILE

Our community is vibrant and diverse. It is made great by people of all ages, genders, backgrounds and abilities.

There is no statistic that perfectly measures the number of people with disability in our community; the Australian Census only records the number of people who need assistance with work activities (self care, mobility, communication).

But we do know disability is very diverse. While many people need support, not all people living with a disability do, and some may not identify as experiencing disability. Statistics from the 2021 Census provides the profile of the Kingston community as follows:

POPULATION

2,380

AGED 65+

32.3%

State average:
20.1%

National average:
17.2%

LIVE WITH LONG TERM HEALTH CONDITIONS

35.3%

State average:
31%

National average:
27.7%

LIVE ALONE

33.3%

State average:
28.5%

National average:
25.6%

NEED FOR ASSISTANCE

5.7%

State average:
6.7%

National average:
5.8%

PROVIDE UNPAID CARE

12.2%

State average:
13.1%

National average:
11.9%

OUR VISION

Our vision is simple. We want to be a place to call home.

To achieve this, we will be a district of vibrant and engaged communities. Our residents, businesses and visitors will enjoy the relaxed lifestyle that our safe, family friendly beaches and rural location offers. We will protect our pristine natural environment and boast a regional centre that has sustainable businesses, servicing the many facets of our community, including permanent and seasonal residents, visitors and tourists.

The achievement of this vision will require the community to work together as one team and in partnership with Council and other key stakeholders. The targets contained within this Plan will rely on hard work, passion and dedication of our community.

OUR VALUES



COMMUNITY

As a community,
with our
community,
for our
community.



RESPECT

Encourage an
inclusive and
supportive culture,
acting with
empathy, integrity
and honesty in
everything we do.



COURAGE

Empower
leadership
through creative
innovation
and informed,
bold and
confident
decision making.

DISABILITY LAW AND COLLABORATION

All levels of government are working together to improve disability access and inclusion.

INTERNATIONAL	United Nations Convention on the Rights of Persons with Disabilities Acknowledges that people with disability have the same human rights as other members of the community and that everyone holds responsibility to facilitate the exercise of those rights.
AUSTRALIAN GOVERNMENT	Disability Discrimination Act 1992 (Australian) Makes it unlawful to discriminate against a person, in many areas of public life, because of their disability. Australia's Disability Strategy 2021-2031 Sets out a plan for all levels of government to continue to improve the lives of people with disability in Australia.
SOUTH AUSTRALIAN GOVERNMENT	Disability Inclusion Act 2018 Acknowledges the equal human rights and promotes the independence and social and economic inclusion of people with disability. Requires all State authorities (including Councils) to prepare and report on Disability Access and Inclusion Plans. South Australian Disability Inclusion Plan 2025-2029 Identifies five domains of action for the state and local governments to achieve the vision of a South Australia where no one is left behind.

DISABILITY LAW AND COLLABORATION

All levels of government are working together to improve disability access and inclusion.

SOUTH AUSTRALIAN GOVERNMENT (CONT.)	South Australian Autism Strategy 2024-2029 NDIS data indicates that autism remains the largest disability group in South Australia, followed by intellectual disability. This strategy sets out a five-year roadmap for the government to help improve the lives of autistic people of all ages and their families.
KINGSTON DISTRICT COUNCIL	Disability Access and Inclusion Plan (DAIP) 2026-2030 This 2026-2030 DAIP will be the second DAIP implemented by Kingston District Council. Council's DAIP must align to the State Plan and include the measures assigned to local government. The DAIP aligns with the Strategic Aspirations set out in Council's Strategic Plan: • A place to call home • A vibrant and diverse destination • A range of well-planned public spaces • A protected and enhanced landscape • An active, engaged community • Sustainable growth and economic prosperity • Progressive and responsive leadership Through our DAIP, we are committed to continuing to develop a community that is welcoming and inclusive to all.

LET'S TALK ABOUT DISABILITY

Defining Disability

Disability is diverse and experienced by people of all ages, backgrounds and cultures. It can include physical, sensory, cognitive, intellectual, psycho-social and invisible disabilities.

The Disability Inclusion Act 2018 (SA) defines disability as:

In relation to a person, includes long-term physical, psycho-social, intellectual cognitive, neurological or sensory impairment, or a combination of any of these impairments, which in interaction with various barriers may hinder the person's full and effective participation in society on an equal basis with others.

This Strategy is underpinned by both the social and human rights models of disability which recognise that disability is not caused by an individual's impairment, but by the physical, attitudinal and systemic barriers created by society.

These models emphasise the importance of removing those barriers to create a more inclusive and equitable community - one where people with disability have the same opportunity to participate, contribute and thrive as everyone else.

(Source: South Australian Disability Inclusion Plan 2025-2029)

LET'S TALK ABOUT DISABILITY

Language Matters

Every person is different, with unique qualities, strengths, weaknesses and access needs.

Every disability is different, and some may not be visible.

We all play an important role in shifting the narrative on and about disability. From the conversations we have to documents we write; it is our collective responsibility to make important choices that support long-lasting change.

There are many misconceptions and misunderstandings in the community about what it means to experience disability. This is why the use of accurate and respectful language is so important.

Creating a more inclusive community begins with listening, learning and reflecting on assumptions we may hold about disability. While many people with disability generously share their experiences, fostering broader understanding is a responsibility we must all share.

The most important thing is to ask a person with disability how they would like to be referred to and represented, and to respect their wishes.

(Source: South Australian Disability Inclusion Plan 2025-2029)

LOCAL GOVERNMENT'S ROLE IN DISABILITY AND ACCESS INCLUSION

Local governments (councils) provide a diverse range of services and facilities to their communities. Councils work to improve disability access and inclusion relating to:

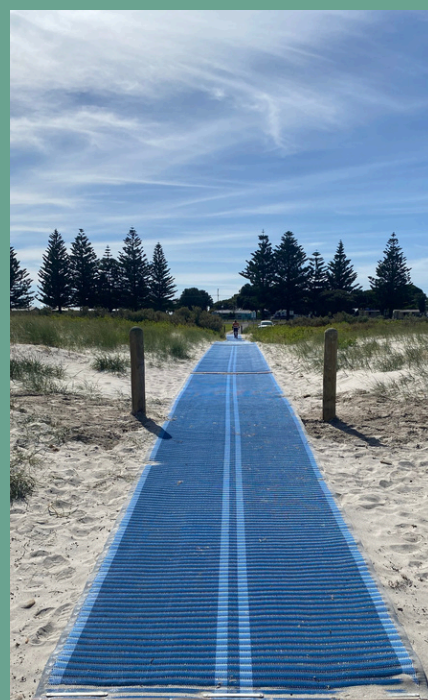
- Council buildings, parks and facilities (e.g. halls and public conveniences)
- Public footpaths, roads, and on street parking
- Information (e.g. website and signage) and services (e.g. customer service)
- Proposed developments (e.g. new buildings)
- Community events, training and activities
- Employment and volunteer work at the Council
- Consultation (e.g. providing input to a Council plan or project) and community representation opportunities (e.g. being elected to Council or a Committee)

Across Australia, commitment to improving disability access and inclusion has improved over time. Improved standards, legislative requirements, attitudes and awareness have contributed to this improvement; however, there is still a long way to go and there are still many older places that are not accessible and programs or organisational systems or cultures that need to be improved.

Councils continue to manage their budgets as best they can to progressively make improvements and turn the tide of disability access and inclusion. Providing awareness training to staff and elected members, and engaging with people with disability, carers and the disability sector to identify how to best remove barriers will be pivotal to the success of this, and future, DAIPs.

HIGHLIGHTS FROM COUNCIL'S FIRST DAIP (2020-2024)

- Council installed 27 all-abilities access ramps
- Installation of automatic doors at the Council office
- Installation of an accessible cabin at the Kingston Foreshore Holiday Park
- Beach access matting installed on the Kingston foreshore adjacent to the Kingston Foreshore Holiday Park
- Installation of the Digital Kiosk
- Installation of solar lights along Marine Parade bike/walking track
- Upgraded the access point to the BBQ shelter at Cape Jaffa to meet disability standards
- Donation of a beach access wheelchair from the Kingston Lions Club for community use



DEVELOPING THIS PLAN

Council engaged JFA Purple Orange (JFAPO) to conduct consultation and support the development of the DAIP 2026-2030.

Who is JFAPO?

JFA Purple Orange is a purpose-led organisation working towards a more inclusive world where people with disability have access to the same opportunities as everyone else.

Consultation

Community Survey

JFAPO developed a community survey which was circulated in the community from 3-21 December, 2025. The survey captured key demographic and community opinion on local inclusivity.

Engagement Strategies

- Facebook posts - Disability surveys and community workshop
- Direct engagement with stakeholders via email and phone
- Specific engagement with Council's email database, including SMS burst
- Community workshop
- Council and Elected Members workshop
- Hard copies made available at key locations within the community

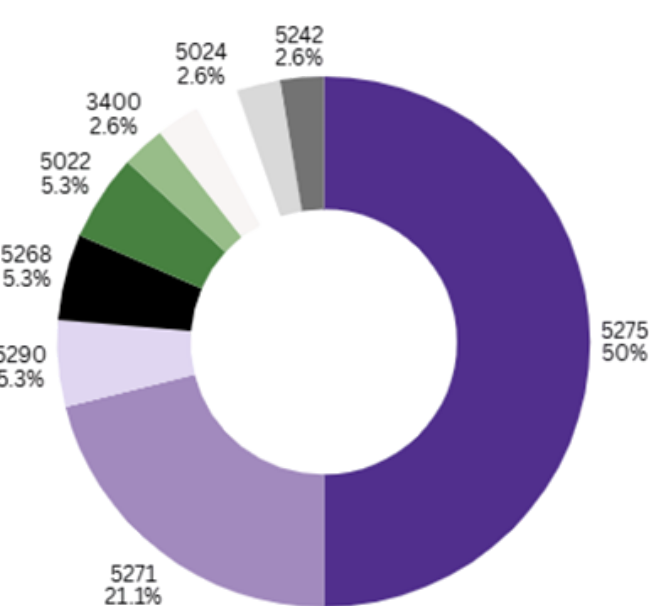


DEVELOPING THIS PLAN

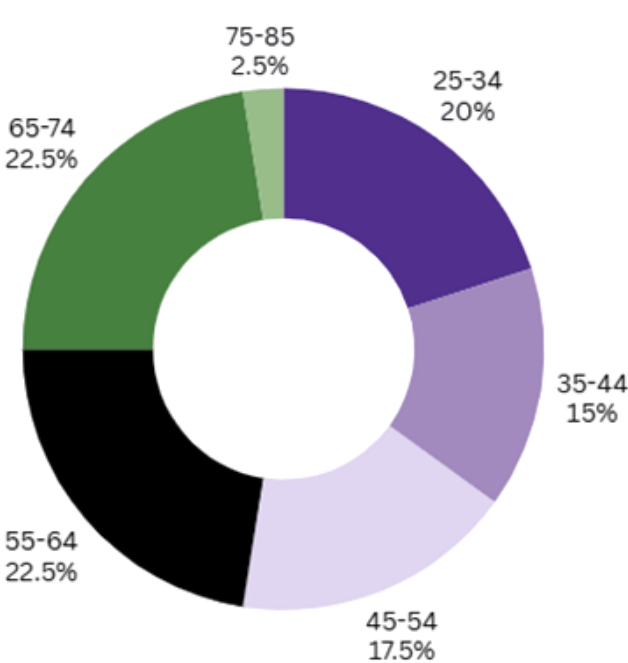
Survey Participation

40 people responded to the community survey.

Survey Participants Identified Postcode



Participant Age Range



Participants that live in the Kingston District Council Area

I do not live in Kingston

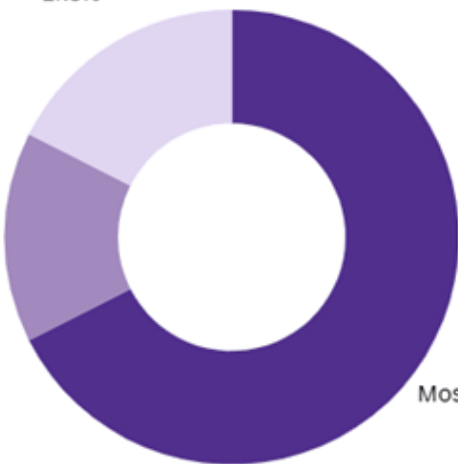
17.5%

Some of the time

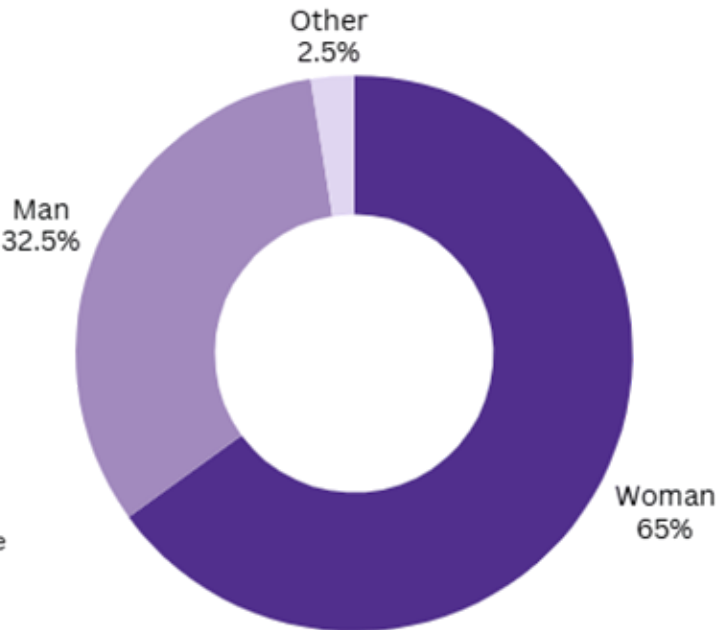
15%

Most of the time

67.5%

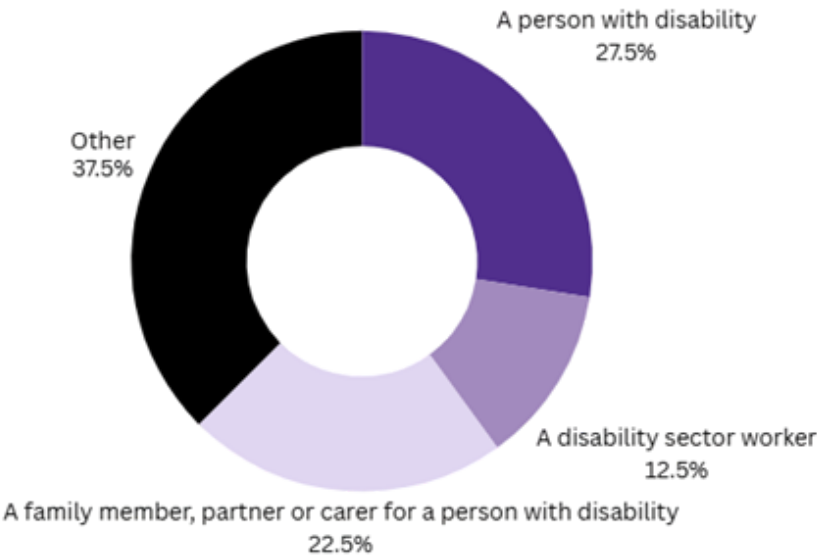


Participants Gender

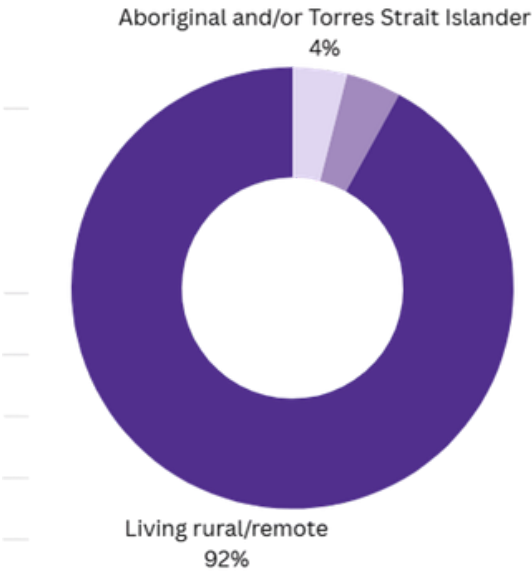


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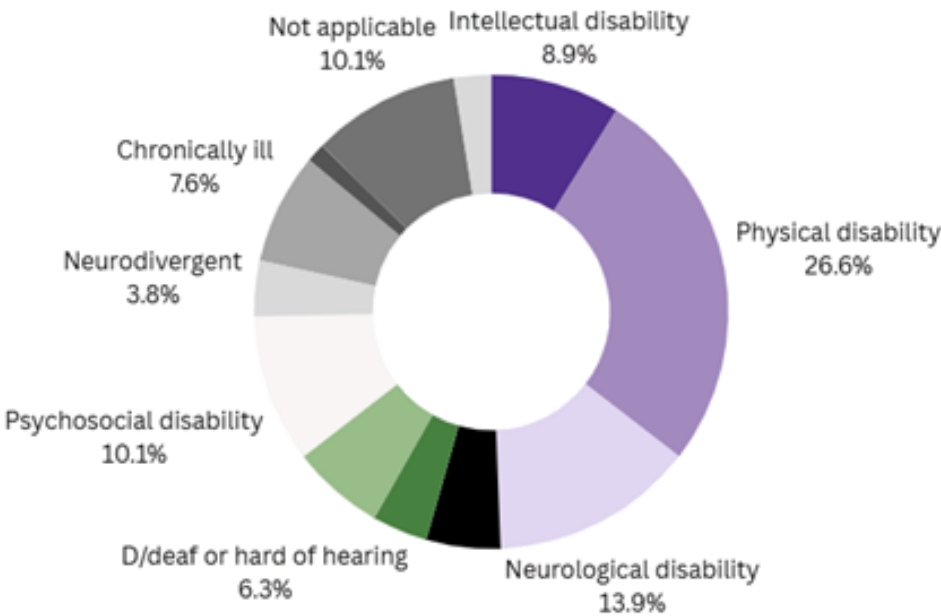
Participants Identified As



Participants Identified as Being



The Community
Participants Identified With



DEVELOPING THIS PLAN

QUESTION	RESPONSE
How accessible is your local community for people with a disability?	Average score = 46.6%
How inclusive is your local community for people with a disability?	Average score = 60.15%
How welcoming is your local community for people with disability?	Average score = 68.05%
What is working well to make your local community inclusive and accessible?	• Facilities (Council and private, i.e. businesses) • Programs and community groups • Welcoming community members (inclusive)
What is the biggest barrier faced by people with disability in your community?	• Accessibility: facilities (Council and private) • Medical services access and resources • Parking and footpaths
If your local council could do one thing to make the community more inclusive and accessible for people with disability, what should it be?	• Advocate and educate (raising awareness and inclusivity, improvement to accessing medical services) • Improve accessibility of facilities

DEVELOPING THIS PLAN

QUESTION	RESPONSE
What else could your local council do to make your community more inclusive and accessible? Please review the following examples.	92% = Physical changes: buildings, signs, access friendly infrastructure, events 64% = System-related changes: grants, programs, recruitment process 57% = Interpersonal changes: attitudes, language use, understanding of disability 39% = Technology: digital tools, other enhancements
Is there anything else you would like your council to know about disability access and inclusion in your local area?	• Improve accessibility • Further education for the community • Consider the perspectives of people with disabilities when making decisions

DEVELOPING THIS PLAN

Community Workshop

A community workshop was held on 3 December 2025 and was attended by:



6
Community
Members



3
Council
Employees



1
Elected Member
of Council

Staff Workshop

A Council staff workshop was held on 3 December 2025 and was attended by:



5
Council
Employees



1
Elected Member
of Council

Key discussion points at the workshops included:

- What does inclusion mean for you?
- Public spaces
- Events
- Accessible formats
- Attitudes, consultation and disability lived experience
- Leadership, employment and leadership volunteer opportunities

Application of Community Feedback

Council has used the feedback from the community survey, community and staff workshops and recommended actions in the JFAPO Report to inform the development of the 2026-2030 DAIP.

OUR ACTION PLAN

Our actions are aligned to the State Disability Inclusion Plan. In doing so, we are playing our part towards creating an accessible and inclusive South Australia by meeting our community needs locally.

We have developed actions for the domains and priority areas of the State Plan for which measures have been allocated to local government.



State Disability Inclusion Plan

Domain	Outcome	Priority areas with measures allocated to local government
Active Participation	A South Australia where all people with disability can participate as equal citizens and feel connected to their communities.	• Active participation • Inclusive communities and attitudes • Universal design • Accessible facilities • Communications and information • Transportation • Collaboration, consultation and innovation • Housing
Education and employment	A South Australia where all people with disability benefit from inclusive educational experiences, equitable employment opportunities and financial security	• Targeted knowledge, understanding and support • Supports and resources for children and young people • Targeted transitional supports • Access to employment opportunities • Inclusive working environments • Data and reporting
Personal and community support	A South Australia where people with disability can access quality, tailored personal and community supports addressing their individual needs	• Accessibility • Advocacy and supports • Information sharing • Family and carer support • Programs

DOMAIN 1: INCLUSIVE ENVIRONMENTS AND COMMUNITIES

Outcome Statement: A South Australia where all people with disability can participate as equal citizens and feel connected to their communities.

Objective: To influence community attitudes to remove discrimination and build a South Australian community that values difference and respects the contributions people with disability make to our communities. This includes ensuring the community itself is fully accessible.

Priority Areas for Domain 1:

- 1.Active participation
- 2.Inclusive communities and attitudes
- 3.Universal Design
- 4.Accessible facilities
- 5.Communications and information
- 6.Transportation
- 7.Collaboration, consultation and innovation
- 8.Housing

Priority 1.1: Active Participation

Outcome: People with disability are active participants in accesible and inclusive communities.

ACTION NO.	ACTION	STATE PLAN MEASURE	MEASURE	TIME FRAME	RESPONSIBILITY
1	We will assess and review the inclusion and accessibility of all Council-led events to ensure they are welcoming and accessible for people with disabilities.	1.1.2	Data collection of the number of events held over 50 people that were reviewed for inclusion and accessibility, following best practice event management principles.	Implemented by June 2027. Ongoing.	Council administration staff. Data Source: Database of events.

Priority 1.1: Active Participation

Outcome: People with disability are active participants in accesible and inclusive communities.

ACTION NO.	ACTION	STATE PLAN MEASURE	MEASURE	TIME FRAME	RESPONSIBILITY
2	We will develop and implement an internal procedure to ensure that all Council-led meetings, events and forums with 50 or more attendees align with guidelines for holding accessible events. Refer to DHS Accessible and inclusive community events toolkit.	1.1.2	Development of Council internal procedure & meeting/ event/ forum checklist.	Implemented by June 2027. Ongoing.	Council administration staff. Accessible and inclusive community events toolkit. Inclusive SA: State Disability Inclusion Plan 2019–2023. Data source: Future Procedure.
3	We will explore and consider options for the removal of financial barriers (concessions/ fee waivers) for support workers/ carers while supporting people with a disability at all Council events and forums.	1.1.2	Update to Council's Fees & Charges Schedule to include concessions / fee waivers requirements for support workers/ carers while supporting people with a disability at all Council events and forums.	July 2027. Ongoing.	Council leadership team. Data source: Future Fees and Charges Schedule.

Priority 1.1: Active Participation

Outcome: People with disability are active participants in accesible and inclusive communities.

ACTION NO.	ACTION	STATE PLAN MEASURE	MEASURE	TIME FRAME	RESPONSIBILITY
4	We will review the DHS Accessible and Inclusive Community Events Toolkit and deliver training sessions to employees and volunteers based on its guidance.	1.1.2	Ongoing evaluation of Council events accessibility through Council risk assessments.	Implemented by June 2027. Ongoing.	Council administration staff. Data source: Risk Assessments. Inclusive SA - SA Government - Accessible and inclusive community events toolkit. State Disability Inclusion Plan 2025-2029.

Priority 1.2: Inclusive communities and attitudes

Outcome: People with disability are respected and included in their communities, where inclusive attitudes and behaviours are widely demonstrated.

ACTION NO.	ACTION	STATE PLAN MEASURE	MEASURE	TIME FRAME	RESPONSIBILITY
1	We will provide disability inclusion training to Council employees, volunteers and Elected Members (upon election).	1.2.1	Provide disability inclusive training as applicable. https://disabilityawareness.com.au/elearning/disability-awareness/	Implemented by end of 2027 . Ongoing (New Employees/ Elected Members).	Council staff/Elected Members. Data source: Skytrust training register.

Priority 1.2: Inclusive communities and attitudes

Outcome: People with disability are respected and included in their communities, where inclusive attitudes and behaviours are widely demonstrated.

ACTION NO.	ACTION	STATE PLAN MEASURE	MEASURE	TIME FRAME	RESPONSIBILITY
2	We will advocate for and report on initiatives that advance disability inclusion and foster positive community attitudes toward people with disabilities based on data received through community survey.	1.2.1	Report on local initiatives and key performance indicators as per State plan annual reporting.	Commencing 2026. Ongoing.	Council leadership team. Data Source: Annual Report.
3	We will engage residents through a community disability survey to better understand, improve and enhance attitudes toward people with disabilities in our community.	1.2.1	Conduct a four-yearly evaluation of community sentiment as part of the DAIP development process, with feedback gathered via community survey.	Commencing 2025.	Council leadership team. Data Source: Survey results.
4	We will undertake a revision of Council's stakeholder database to ensure currency and accuracy to enhance engagement with local First Nations people with disability, their families, carers and communities.	1.2.3	Review and update of community stakeholder database including local Meintangk, Moandik, Ngarrindjeri people and support agencies including: Kungari, Burrundies Aboriginal Corporation and Pangula Mannamurna Aboriginal Corporation.	Commence by December 2026. Ongoing.	Council staff. Data source: First Nations Database.
5	We will investigate any opportunities to provide cultural awareness training to employees, volunteers, and Elected Members to foster greater cultural understanding of Aboriginal and Torres Strait Islander people.	1.2.3	Provide cultural awareness training as applicable. The number of staff, volunteers and elected members participating in cultural awareness training.	Implement by July 2027. Ongoing.	Community Development Officer. Council administrative staff and volunteers. Data source: Training records.

Priority 1.2: Inclusive communities and attitudes

Outcome: People with disability are respected and included in their communities, where inclusive attitudes and behaviours are widely demonstrated.

ACTION NO.	ACTION	STATE PLAN MEASURE	MEASURE	TIME FRAME	RESPONSIBILITY
6	We will engage with Aboriginal and Torres Strait Islander external agencies including but not limited to Kungari, Burrundies Aboriginal Corporation and Pangula Mannamurna Aboriginal Corporation to receive feedback on the DAIP.	1.2.3	Maintaining culturally safe engagement and communication as required on matters relating to the DAIP and Closing the Gap targets.	Commence by December 2026. Ongoing.	Council staff. Data source: First Nations Database.

Priority 1.3: Universal Design

Outcome: Everyone in South Australia can access and enjoy inclusive and accessible natural and built environments.

ACTION NO.	ACTION	STATE PLAN MEASURE	MEASURE	TIME FRAME	RESPONSIBILITY
1	We will explore and seek all external funding opportunities to support the concept design, delivery and installation of an accessible ramp to the beach at Wyomi rock seawall. This will include a direct budget Council co-contribution.	1.3.2	Investigations into providing accessibility options to beach along the rock wall: • Concept and engineering design for accessibility ramp and inclusion • Marine assessment/coastal environment considerations • Cost of project • Community engagement Record and report on deliverable outcomes. Install a traffic counter over the summer period to determine number of users.	Commence by July 2026.	Council leadership team. Infrastructure & Operations team. Elected Members. Data Source: Grant Applications Copy of Concept Design Report.

Priority 1.3: Universal Design

Outcome: Everyone in South Australia can access and enjoy inclusive and accessible natural and built environments.

ACTION NO.	ACTION	STATE PLAN MEASURE	MEASURE	TIME FRAME	RESPONSIBILITY
2	We will explore opportunities to financially support a consultant to support Council's Strategic Plan (with the new elected body from November 2026), in alignment with Council's DAIP development and other future and strategic documents and plans, with consideration of access & inclusion outcomes.	1.3.2	Tracking of Council's decision points and outcomes. Review and record number of grant applications/opportunity for funding. Number of Access & Inclusion consultants engaged in Council strategic plan process. Number of community engagement sessions relating to Council's Strategic Plan held and delivered by what communication channel.	Commence by July 2027.	Council leadership team. Infrastructure & Operations team. Data Source: Copy of report.
3	We will examine Council's Asset Register and report on the following: - The number of public facing Council buildings, spaces, and infrastructure that have been modified to enhance accessibility. - The number of parks, reserves, and playgrounds/ play areas that have been upgraded to improve accessibility.	1.3.2	Measured by the number and percentage of public facing council buildings that exist or have previously been modified to improve accessibility. Report on the number of public facing Council buildings that are considered compliant, partially compliant or non-compliant. The number of playgrounds that are built or modified to improve accessibility.	Implement by December 2027. Commence by July 2027.	Council leadership team. Infrastructure & Operations team. Data Source: Copy of report. Data source: Asset Register.

Priority 1.3: Universal Design

Outcome: Everyone in South Australia can access and enjoy inclusive and accessible natural and built environments.

ACTION NO.	ACTION	STATE PLAN MEASURE	MEASURE	TIME FRAME	RESPONSIBILITY
4	We will conduct an audit of Council-owned, public facing buildings (excluding public toilets) to identify accessibility gaps and report on recommended improvements for future budget considerations (e.g., installation of signage, ramps, and door widening).	1.3.2	Measured by the number of gaps identified and time taken to rectify identified gaps. Identification of future assets for modification when financially able. Number of new projects that incorporate universal design principles.	Implement by December 2027.	Council leadership team. Infrastructure & Operations team. Data Source: Asset register.
5	In alignment with Council's Annual Business Plan, we will prepare and allocate annual budgets to support the delivery of accessibility upgrades and improvements to Council-owned buildings. We will ensure the application of universal design principles in the planning and delivery of future Council projects and infrastructure.	1.3.2	Report on Council's budget allocation and delivery mechanisms that support accessibility and inclusion. Report on the number of new Council developments designed in accordance with universal design principles.	Commence by July 2027. December 2026.	Council leadership team. Infrastructure & Operations team. Data Source: Annual Business Plan. Data source: DHS Inclusive annual report.
6	We will record and report on modifications of newly built footpaths, parks, reserves, creek and beach access, and playgrounds that improve accessibility.	1.3.3	Report on the number of footpaths, parks, reserves, beaches, playgrounds and (within these areas) that are built with universal design principles or modified to improve accessibility and inclusion.	December 2026 Ongoing.	Council leadership team. Infrastructure & Operations team. Data source: Asset Register.

Priority 1.4: Accessible facilities

Outcome: People with disability can access public toilet facilities that meet their needs when out in the community.

ACTION NO.	ACTION	STATE PLAN MEASURE	MEASURE	TIME FRAME	RESPONSIBILITY
1	We will review and report on the number of Council-owned public toilet facilities across the municipality that comply with accessibility standards or include a designated Changing Places facility.	1.4.1	Report on the number of Council owned public toilet facilities across the council area that meet accessibility standards/ and/or a designated Changing Places facility.	Commence by July 2027.	Council leadership team. Infrastructure & Operations team. Data Source: Copy of report.
2	We will resource administration to develop a project proposal to Council for consideration for a Changing Places facility.	1.4.1	Explore options for Council to consider: 1. Designated Changing Places facility 2. Investigating project design & costs 3. Suitable location (i.e. Thredgolds Beach public toilets) 4. External funding opportunities 5. Community engagement	Commence by July 2027.	Council leadership team. Community Development Officer. Data Source: Grant application.

Priority 1.5: Communications and information

Outcome: People with disability can find the information they need in the format(s) they need it in.

ACTION NO.	ACTION	STATE PLAN MEASURE	MEASURE	TIME FRAME	RESPONSIBILITY
1	We will investigate and identify local community support services and resources; to ensure that Council has a relevant, current website of information that is available in an accessible and inclusive format.	1.5.1	Report on the number of updates undertaken over a 4 year period to the Council's website for local services and resources.	Complete by March 2027.	Council leadership team. Communications Officer. Community Development Officer. Data source: Link to Council's documents on the website.
2	We will explore technology options, including AI, to upgrade Council communication channels including the website, to include accessible and inclusive formats; and via which type of communication methods. Ensure selected documents and media releases are available in accessible formats, such as visual recordings and text-to-speech, Web Content Accessibility Guidelines (WCAG) 2.2 level AA accessibility standard or above, Auslan translations and easy to read documents in line with the access needs of our community members.	1.5.1	Report on the number of accessible technology options implemented at Council. Report on the number of accessible documents distributed to community each year. Installation of an accessibility widget on the Council website for selected pages through the UserWay widget (or similar).	Commence by March 2028. Commence July 2026.	Council leadership Tteam. Communications Officer. Community Development Officer. Data source: Link to Council's documents on the website.

Priority 1.5: Communications and information

Outcome: People with disability can find the information they need in the format(s) they need it in.

ACTION NO.	ACTION	STATE PLAN MEASURE	MEASURE	TIME FRAME	RESPONSIBILITY
3	We will provide easy English training for employees who produce public documents, information and communications related to consultation and decision making.	1.5.1	Report on the number of employees who undertake training to improve access to public documents at Council.	Complete by March 2027.	Council leadership team. Communications Officer. Data source: Training records.
4	All community engagement surveys will be produced in plain language or easy-read formats to ensure accessibility for everyone.	1.5.1	Report on the number of community engagement surveys undertaken in plain language or easy-read formats.	Commence by March 2028.	Communications Officer. Data source: Link to Council's documents on the website.
5	We will produce an easy English or plain language version of Council's key strategic documents, community notices and newsletter as determined through community survey.	1.5.1	Develop and define a list of key strategic documents that will be produced in easy English or plain language. Report on the number of documents that are produced on a yearly basis in an easy-read or plain language format.	Complete by March 2027.	Council leadership team. Communications Officer. Data source: Link to Council's documents on the website.

Priority 1.6: Transportation

Outcome: People with disability can get to where they need to go safely.

ACTION NO.	ACTION	STATE PLAN MEASURE	MEASURE	TIME FRAME	RESPONSIBILITY
1	Review and research funding opportunities to enable a possible upgrade of the Council's community transport vehicle to support wheelchair access; and connect with the Tailem Bend Community Centre to determine vehicle and type of requirements if Council could financially support a changeover.	1.6.1	Record of data received from the Tailem Bend Community Centre as to the number of users (or enquiries) of community members who require access to a community transport accessible vehicle. Seek external grant funding opportunities to support an upgrade of the current community transport vehicle to vehicle that supports wheelchair accessible vehicle.	Commence by July 2027.	Community Development Officer.

Priority 1.7: Collaboration, consultation and innovation

Outcome: People with disability are actively involved in government decisions that affect their lives.

ACTION NO.	ACTION	STATE PLAN MEASURE	MEASURE	TIME FRAME	RESPONSIBILITY
1	Public consultation with community to inform in the development of Council's DAIP 2026- 2030 through the release of the draft DAIP for a 21 day period of engagement.	1.7.1	Record the number of public consultations and engagement that sought input from community, including people with disability through; - community social media insights/ data - community surveys - direct stakeholder consultations from previous workshop attendees	Commence by December 2025.	Council leadership team. Community Development Officer. Data source: Attendance records and meeting minutes.
2	Through public consultations, we will actively engage the broader community, including key priority groups, and invite feedback via easy English surveys, face-to-face consultations, and community workshops.	1.7.1	Record the number of public consultations, including type of consultation to ensure there was broad access to information by key priority groups.	Commence by December 2026.	Community engagement. Data source: Findings reports on consultation outcomes. Copies of Easy-Read documents.
3	We will engage with our community through a variety of communication methods as determined through community survey, to promote opportunities for all-ability access and greater diversity in the 2026 Local Government election process.	1.7.2	Council will promote the 2026 Local Government elections and provide opportunities to: - Encourage all residents to consider applying to become an Elected Member. - Encourage all residents to register to vote and participate in choosing the next Council representatives, ensuring the community's voice is heard.	Commence by June 2026.	Council leadership team. Data source: Copy of communication material.

Priority 1.8: Housing

Outcome: People with disability have access to appropriate housing.

Not applicable to Local Government.

DOMAIN 2: EDUCATION AND EMPLOYMENT

Outcome Statement: A South Australia where all people with disability benefit from inclusive educational experiences, equitable employment opportunities and financial security.

Objective: To ensure equal opportunity to learning and earning is achieved by addressing the barriers and obstacles people with disability of all ages continue to face at all levels of the education and employment experience.

Priority Areas for Domain 2:

1. Targeted knowledge, understanding and support
2. Supports and resources for children and young people
3. Targeted transitional supports
4. Access to employment opportunities
5. Inclusive working environments
6. Data and reporting

Priority 2.1: Targeted Knowledge, understanding and support

Outcome: People with disability are supported by a South Australian education workforce that has the knowledge and skills to meet their needs and help them succeed.

Not applicable to Local Government.

Priority 2.2: Supports and resources for children and young people

Outcome: Children with disability feel valued, welcomed and have access to inclusive education, starting in the early years.

Not applicable to Local Government.

Priority 2.3: Targeted transitional supports

Outcome: People with disability have supportive environments to learn, grow, and transition throughout their life.

Not applicable to Local Government.

Priority 2.4: Access to employment opportunities

Outcome: People with disability have opportunities to achieve, develop and succeed in their chosen fields.

ACTION NO.	ACTION	STATE PLAN MEASURE	MEASURE	TIME FRAME	RESPONSIBILITY
1	We will review any current and future Council volunteering opportunities to community to provide inclusive and accessible experiences and offer avenues to promote and advocate for volunteering.	2.4.3	Record the number of Council volunteering activities.	Commence by July 2027.	Council leadership team. Data source: Copy of Council's policies.

Priority 2.5: Inclusive working environments

Outcome: People with disability have access to supportive places to earn.

ACTION NO.	ACTION	STATE PLAN MEASURE	MEASURE	TIME FRAME	RESPONSIBILITY
1	We will develop and expand Council's Equal Employment Opportunity and Inclusive Recruitment Policies to provide inclusive and accessible workplace practices.	2.5.1	Adoption of the HR Policy by CEO. Development of workplace practices, including but not limited to, outcome-based employment, flexible work arrangements, workplace adjustments and mentoring programs.	Commence by July 2027. Ongoing.	Council leadership team. Governance team. Data source: Copy of Council's policies.
2	We will provide accredited training to Council HR staff in Diverse Recruitment Practices.	2.5.1	Record the number of HR staff who undertake training.	Commence by July 2027. Ongoing.	Council leadership team. Governance team. Data source: Copy of Council's policies.

Priority 2.6: Data and reporting

Outcome: People with disability benefit from State authorities working to improve disability data at both state and national levels.

Not applicable to Local Government.

DOMAIN 3: PERSONAL AND COMMUNITY SUPPORT

Outcome Statement: A South Australia where people with disability can access quality, tailored personal and community supports addressing their individual needs.

Objective: To build a service system in South Australia that takes a person-centred approach that recognises the contributions and potential of all people with disability.

Priority Areas for Domain 3:

- 1.Accessibility
- 2.Advocacy and supports
- 3.Information sharing
- 4.Family and carer support
- 5.Programs

Priority 3.1: Accessibility

Outcome: People with disability can easily access community supports and services

ACTION NO.	ACTION	STATE PLAN MEASURE	MEASURE	TIME FRAME	RESPONSIBILITY
1	We will explore external financial options to engage an independent consultant to assess the accessibility and connectivity of the Council’s footpath and ramp network for mobility aid users, with a focus on improving access to essential services. Seek and explore external funding opportunities to engage an independent consultant to improve accessibility in line with community need, such as Auslan Interpretation.	3.1.1	The number of quotes and detailed proposals received from external consultants who are qualified to assess Council’s assets for improved connectivity and mobility. Record the number of grant applications undertaken.	Commence by July 2028.	Council leadership team. Data source: Copy of report.

Priority 3.1: Accessibility

Outcome: People with disability can easily access community supports and services

ACTION NO.	ACTION	STATE PLAN MEASURE	MEASURE	TIME FRAME	RESPONSIBILITY
2	We will review and update our resident/ tourist town map to include features that demonstrate what accessibility infrastructure is available at local landmarks.	3.1.1	Record the number of accessible improvements/inclusions that have been implemented within the resident/tourist town map.	Commence by July 2027.	Council leadership team. Community Development Officer. Data source: Town Map.
3	The Council works team will develop a township connectivity plan that incorporates footpaths and crossovers designed for accessibility with mobility aids. Advocate to external organisations and agencies to incorporate and consider greater connectivity and accessibility, including National Parks.	3.1.1	Creation of a township connectivity plan for improved accessibility: Ensuring amenities, town centre, and public spaces are easily accessible to all, including disabled access and better parking solutions.	Commence by December 2026.	Council leadership team. Council works team. Data source: Copies of the report/information.
4	We will equip frontline staff with the tools and resources needed to effectively link individuals to appropriate support, service providers, and community outreach programs as determined through community survey.	3.1.1	The number of staff who have received training and resources to provide information and support to community.	Commence by June 2027.	Council leadership team. Data source: Examples of tools and resources.

Priority 3.3: Information sharing

Outcome: People with disability receive more coordinated and effective support when services work together and share information.

ACTION NO.	ACTION	STATE PLAN MEASURE	MEASURE	TIME FRAME	RESPONSIBILITY
5	We will make available via Council's website and customer service outlets, information about local service providers, programs, event and activities. This information will be made available in accessible formats such as easy English and User Way widget.	3.1.1	The number of resources available to community that support and connect people with disability and services.	Commence by June 2027.	Council leadership team. Data source: Link to Council's website and copies of the information.

Priority 3.2: Advocacy and supports

Outcome: People with disability are supported to make their own choices and use advocacy when needed to protect and promote their rights.

Not applicable to Local Government.

Priority 3.3: Information sharing

Outcome: People with disability receive more coordinated and effective support when services work together and share information.

ACTION NO.	ACTION	STATE PLAN MEASURE	MEASURE	TIME FRAME	RESPONSIBILITY
1	Actively participate in LGAIN and DHS CoP meetings.	3.3.1	Record the number of quarterly meetings each year with both LGAIN and DHS CoP that Council has attended.	Ongoing.	Council administration team.

Priority 3.4: Family and carer support

Outcome: Carers and families, including siblings of people with disability are provided with dedicated supports and services.

Not applicable to Local Government.

Priority 3.5: Programs

Outcome: Government-funded programs and services include disability-specific provisions to enable full and equal participation.

ACTION NO.	ACTION	STATE PLAN MEASURE	MEASURE	TIME FRAME	RESPONSIBILITY
1	We will review Council's Community Assistance Program Policy and application procedure to ensure that there is consideration for events and activities that are inclusive and accessible.	3.5.1	The number of council grants and funding amount distributed to enhance disability inclusion.	Commence June 2026.	Council leadership team. Community Development Officer.

DOMAIN 4: HEALTH AND WELLBEING - Not applicable to Local Government

Outcome Statement: A South Australia where all people with disability can attain the highest possible health and wellbeing outcomes throughout their lives.

Objective: To have a well-connected health and mental health sector that is easy to access, navigate and interact with for all people with disability.

Priority Areas for Domain 2:

1. Inclusive infrastructure
2. Targeted knowledge, understanding and support
3. Supports and interventions

Priority 4.1: Inclusive infrastructure

Outcome: People with disability have full access to, and inclusion within health infrastructure.

Not applicable to Local Government.

Priority 4.2: Inclusive infrastructure

Outcome: People with disability have full access to, and inclusion within health infrastructure.

Not applicable to Local Government.

Priority 4.3: Supports and intervention

Outcome: People with disability receive coordinated health supports that meet their needs, with stronger connections between mental health and disability services.

Not applicable to Local Government.

DOMAIN 5: SAFETY, JUSTICE AND RIGHTS

Outcome Statement: A South Australia where all people with disability feel safe, have their rights upheld and have full and equal protection before the law.

Objective: To improve the safety and overall experience of people with disability coming into contact with our emergency services, criminal justice and civil law systems.

Priority Areas for Domain 5: Not applicable to Local Government

1. Targeted knowledge, understanding and support
2. Responding to emergencies
3. Support and navigating the justice system
4. Consultation and collaboration
5. Safeguarding

Priority 5.1: Targeted knowledge, understanding and support

Outcome: People with disability are understood, supported, and have their rights upheld, including within the justice system.

Not applicable to Local Government.

Priority 5.2: Responding to emergencies

Outcome: People with disability are kept safe during emergencies, with their needs planned for and prioritised. to go safely.

ACTION NO.	ACTION	STATE PLAN MEASURE	MEASURE	TIME FRAME	RESPONSIBILITY
1	We will review access and egress points, as well as traffic flow within Council buildings, to ensure safe evacuation during emergencies, considering the Person- Centred Emergency Preparedness Framework.	5.2.1	Record the number of Council buildings that have been reviewed for access and egress points, and mobility in case of emergency.	Completed by December 2027.	Council leadership team. WHS and Compliance Officers. Data source: Copy of documents. https://collaborating4inclusion.org/pcep/
2	We will review the Council's Emergency Management Plan and evacuation procedures to ensure they are inclusive of people of all abilities.	5.2.1	Record the number of evacuation diagrams and emergency procedures that have been updated.	Completed by December 2027.	Council leadership team. WHS and Compliance Officers. Data source: Emergency Management Plan.

Priority 5.3: Support and navigating the justice system

Outcome: People with disability receive the right supports for them when navigating the justice system.

Not applicable to Local Government.

Priority 5.4: Consultation and collaboration

Outcome: People with disability are involved in the design and delivery of policies, programs and laws.

Not applicable to Local Government.

Priority 5.5: Safeguarding

Outcome: People with disability can access effective, inclusive and responsive safeguarding supports and services.

Not applicable to Local Government.

DELIVERING THE DAIP

Council will be responsible for the implementation of actions continued within the DAIP over four years (2026-2030).

People with a disability will be involved in the design of programs and spaces wherever possible and will be fundamental to the success of the DAIP.

Council will review the progress of the plan annually and prepare an annual progress report to the SA Department of Human Services.



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